

SEWER BILLING UPDATE - February 2015

► About the Enclosed Statements

In our ongoing effort to establish the billing system for Sahuarita Wastewater, the enclosed packet includes the following **three** statements:

Billing Date	Service Period	Due Date
11/30/14	November 2014	03/05/15
12/31/14	December 2014	03/25/15
01/31/15	January 2015	04/14/15

The February 2015 bill will be mailed out at the beginning of March, with a due date of May 4, 2015.

► No Past Due Balances Shown

Please note, the enclosed statements include the <u>monthly service charges **only**</u>. Past due balances, if any, are not reflected. Should you have a past due balance; it will be reflected on the February 2015 statement that will be mailed in March. Customers with outstanding balances greater than 90 days past due will receive a separate bill describing the charges.



► Online Bill Payment Options are Here!

You've been asking for online alternative ways to pay your bill and it's finally here! **To sign up**, please see the back of this insert.

► How to Contact Us

Your patience is appreciated as the Town manages a high volume of inquiries due to this service transition.



Wastewater Utility phone line at (520)344-7101. Monday-Friday, 9 am to 4 pm.

Voice mail capacity is very limited. If you hear a voice mail message, please hang up and try again later. Thank you.



Walk-in payments can be made at the office of the Town Clerk 375 W. Sahuarita Center Way Monday-Friday, 9 a.m. to 4 p.m.